



## Consumer Rights Training for Retailers - Digital Content - E-Learning



### Course Aim

The course aims to help delegates understand who the Consumer Rights Act applies to, know how to resolve any disputes and know the liability they have regarding digital content.

#### Available in over 35 languages

Our courses are machine translated\* into a variety of popular International languages, so regardless of location or language preference, we've got you covered. Our machine translated content includes the translation of course transcripts and test questions.

*\*Content which is not English may be machine translated and is for assistive purposes only. We cannot guarantee the accuracy of translations.*



### Agenda

The course modules cover:

- Background
- Customer Rights Act
- Terms and Conditions
- Disputes



### Certification

Delegates will receive a HSS printable certificate in Consumer Rights Training for Retailers - Digital Content upon completion of the course.

This course is approved and accredited by CPD.



### Who Should Attend?

This online training course is designed for the use of delegates who sell digital goods. It helps the delegate to understand consumer law, the rights of a customer, and helps them work towards compliance with current legislation.



### Course Duration

This is a 35 minute course.

