



Tyre

Consumer Rights Training for Retailers - Services - E-Learning



Course Aim

This course aims to help delegates understand how to resolve any disputes, know the liability they hold when it comes to services, and know who the Consumer Rights Act applies to.

Available in over 35 languages

Our courses are machine translated* into a variety of popular International languages, so regardless of location or language preference, we've got you covered. Our machine translated content includes the translation of course transcripts and test questions.

**Content which is not English may be machine translated and is for assistive purposes only. We cannot guarantee the accuracy of translations.*



Agenda

The course modules cover:

- Background of Consumer Rights
- The Supply of Services
- Terms and Conditions
- Disputes



Certification

Delegates will receive a HSS printable certificate in Consumer Rights Training for Retailers-Services upon completion of the course.

This course is approved and accredited by CPD.



Who Should Attend?

This course should be used by delegates who work for an organisation that provides a service. It will help develop a better understand of consumer law, customer rights and the legal standards business' are required to meet.



Course Duration

This is a 30 minute course.

