



Consumer Rights Training for Retailers - Goods - E-Learning



Course Aim

This course aims to help delegates understand who the Consumer Rights Act applies to, know how to resolve any disputes, and understand the liability they have when it comes to selling goods.

Available in over 35 languages

Our courses are machine translated* into a variety of popular International languages, so regardless of location or language preference, we've got you covered. Our machine translated content includes the translation of course transcripts and test questions.

**Content which is not English may be machine translated and is for assistive purposes only. We cannot guarantee the accuracy of translations.*



Who Should Attend?

This e-learning course should be used by delegates who sell products to help them understand consumer law and legal standards they are required to meet.



Course Duration

This is a 35 minute course.



Agenda

The course modules cover:

- Background
- Customer Rights Act
- Terms and Conditions
- Disputes



Certification

Delegates will receive a HSS printable certificate in Consumer Rights Training for Retailers-Goods upon completion of the course.

This course is approved and accredited by CPD.